

Norfolk County Council is closely monitoring the local and national position in relation to RAAC in schools.

As of 6 September, one Norfolk school was closed to pupils due to concerns over the presence of RAAC. The school, Thomas Bullock Academy, delayed the start of term so that checks could take place in the school hall.

The council first became aware of possible issues with RAAC in 2018 and worked with all its maintained schools to assess if the material was present and if any action was needed. Further checks have been carried out following the [government's updated guidance](#). All of Norfolk's maintained schools remain open to pupils.

The Department for Education is also carrying out its own checks to ensure it is satisfied that no further works are needed. The guidance is changing regularly, so the council will continue to monitor the situation closely.

Most Norfolk schools are academies, which are independent of the council and are responsible for their own buildings. However, the council wants to ensure the safety of all of Norfolk's children and has reminded academies to complete the DfE survey on RAAC. It has also offered practical help, where academies might need it.

The situation is changing regularly and, should any further closures be required, they will be published on the [school closures section of the website](#).

Schools and academies will be in touch with parents if any issues are identified in their child's school.

#### **Steps residents can take to improve drainage and reduce flooding risk**

With bird nesting season over, people across Norfolk have a chance to do their bit to stop flooding and keep water flowing across their properties.

Small, simple steps that ensure water can drain away from your home can cut down the likelihood of flooding, starting with tasks as simple as keeping drains, ditches, and watercourses clear and able to flow freely. After a year's growth, many ditches and watercourses will benefit from clearing branches, and cutting back new undergrowth. Now bird nesting season is over, early autumn is the prime time for property owners to put in a little work to keep their properties safe.

A build-up of flood water with nowhere to drain can quickly turn a minor incident into a disaster for the home. By starting off small, and checking drains for any blockages such as mud, leaves and stones, residents can take the first step towards mitigating the impact of flooding.

Outside the home, if residents spot any blocked or broken drains on Norfolk's highways, they can report it via [www.norfolk.gov.uk/flooding](http://www.norfolk.gov.uk/flooding), allowing Norfolk's Highways Team to clear them and keep our roads open.

#### Blocked drains and Grips

Have you seen a blocked road drain on your travels around Norfolk?

Keep an eye out when you're walking or cycling to school or work and let us know if you spot any blocked or broken road drains.

If a road drain is broken or full of mud and weeds, water can't run through freely. Get online and report it to us here [https://orlo.uk/floods\\_SEOPB](https://orlo.uk/floods_SEOPB)

## Norfolk County Council Net Zero

Encouraging more people to use the bus travel and other sustainable options is key to our ambitious aims of achieving net-zero in Norfolk by 2030.

Norfolk County Council has committed to achieve 'net zero' carbon emissions on its estates by 2030, but within its wider area, to work with partners towards 'carbon neutrality'. This also supports the government's ambition for a net zero country by 2050.

We will achieve this by implementing carbon conscious ways of working across our buildings and supply chain; putting in place the right infrastructure across the county to support the move towards net-zero; and by working together with partners to lead and inspire our colleagues, citizens, communities, and businesses to take action and play their part in protecting Norfolk for future generations.

### Charcoal Line moves to seven day service in latest bus service improvement

Bus Services between Bungay and Norwich are moving to seven days a week thanks to money that Norfolk County Council secured from the Department for Transport (DfT) to improve bus services across the County.

The changes, which come into effect on Sunday 3 September, will see the Charcoal Line - the service that includes the 40, 40A, 41, 41A and X41 bus services - running an hourly service every Sunday, Starting at 08:10 and running through to 17:10.

This is the first time the Charcoal Line will run on Sundays, giving users a service into the city centre.

For many people Sunday is as busy as any other day of the week. Whether it's getting to work, doing some shopping or just heading out for a meal with friends and family, the enhancements to the Charcoal Line will give people an easy, affordable option to get into the city and will let more people make the choice to leave the car at home."

The new service will run from Hillside Road West in Bungay through to St Stephens in Norwich, with stops in Bungay, Ditchingham, Hedenham, Woodton, Kirstead, Brooke, Poringland, Stoke Holy Cross, Framingham Earl and Trowse on the route.

The change follows on from enhancements to the Charcoal Line introduced earlier this summer, including the move to half-hourly bus services running on Monday to Saturday between Bungay and Norwich since 24 July.

This is one of a number of service enhancements which are being funded by the £49.55 million funding which Norfolk County Council was successful in securing from the Department for Transport (DfT) to use on improving bus services across the County over the next three years.

Approximately £12 million of the funding has been allocated to provide new or expanded bus routes and increase service frequencies on key routes, including more evening and weekend services.

The new timetables for the Charcoal Line can be found on the [Firstbus website](#).

### **Norfolk Bus Service Improvement Plan**

Norfolk received the sixth highest allocation in the country and the funding consists of £30.9m of capital funding and £18.6m of revenue funding.

The plans outline 17 new measures across the county which give buses priority on the roads. These include new bus lanes in Norwich, King's Lynn and Great Yarmouth and redesigned junctions across the county.

New or improved travel hubs are proposed for Sheringham, Cromer, Diss and Hunstanton which will provide better waiting areas with real-time information to help to give passengers a better experience as well as being integrated with walking and cycling facilities.

There will also be a county-wide review of bus stops with upgrades to improve access for people with disabilities, to provide more real-time information and a programme of works to reduce delays to buses.

**Improved services already announced:**

Lynx 35 and 36 service

Sanders - X55 and 210 service

Konectbus - 5b and 11a service

Konectbus - 512 service

Konectbus - Fab4 service

Sanders - X40 service

Konectbus - 35 Canary Konect service

Lynx 35/38/48/49 services

Go To Town - 3H Town Link, King's Lynn

- Scam Alert - Fake prize win emails
- Scam Alert - Contacts claiming to be from the Financial Conduct Authority
- Rogue Trader Alert - Doorstep Cold Caller claiming issues with properties' roof
- Rogue Trader Alert - Doorstep Cold Caller offering mattresses
- Link 5 - NCC Scams Page
- Recall Alert - River Island is recalling their 'Girls White Embellished Graphic T-shirt' with the product number 457981 as the decretive embellishments may contain Lead in levels that exceed the recommended level
- Recall Alert - The Compleat Food Group is recalling various chilled pastry products sold at Sainsbury's, Asda and Aldi as they may contain pieces of metal and plastic
- Scam Alert - 'Payment declined' scam emails
- Scam Alert - Fake parcel delivery emails and text messages
- Scam Alert - Fake competitions and promotions on Facebook
- Rogue Trader Alert - Doorstep Cold Callers offering driveway work
- Lidl recalls their 'McEnnedy Corn Dogs 530g' with the best before dates of 28 April 2024, 10 June 2024 and 10 August 2024 due to the possible presence of Listeria monocytogenes
- Scam Alert - Free electricity emails
- Scam Alert - Fake DVLA texts
- Scam Alert - Gift card scams
- Rogue Trader Alert - Doorstep Cold Callers offering roofing work

- Recall Alert - Hotel Chocolat is recalling their 'Choose Your Poison 160g' with the lot numbers 23205/6/7 sold between 1 September and 26 September 2023 as it may contain a foreign body within the container
- Allergen Alert - ASDA has issued an alert for their 'ASDA Classic Boneless Chicken Dinner Joint' with the date code '01 OCT' due to the possible presence of Gluten which is not declared on the packaging
- Recall Alert - Make Believe Ideas are recalling 9 titles of their 'Rainbow Road Board Books' due to a potential chocking hazard
- Scam Alert - Employment scam messages
- Scam Alert - Emails offering loans
- News Alert - ICO issues fines to five companies making unwanted marketing calls
- Rogue Trader Alert - Doorstep cold caller offering to repair driveways
- Scam Alert - Scammers targeting WhatsApp groups
- Safety Alert - Shimano Europe B.V. starts an inspection and replacement programme of selected bonded 11-speed 'HOLLOWTECH II' road cranksets
- Scam Alert - Investment Scams and fake cryptocurrency exchanges
- Scam Alert - Fake 'Cost of Living Payment' messages
- Scam Alert - Fake DVLA emails
- Scam Alert - Fake emails offing 'free electric toothbrushes'
- Recall Alert - Lidl issues a recall for 'Playtive 3-in-1 Swing' with the IAN code 388000\_2104 due to manufacturing fault which could lead to injury when in use
- Recall Alert - TK Maxx is recalling 'L+W Bio Hot Blow Brush' sold in TK Maxx & Homesense store and via the TK Maxx website between July & September 2023 due to a safety issue which could cause burns or fire
- Recall Alert - Lidl issues a recall for 'Red Hen Battered Chicken Dippers, 450g' with the Best Before date of 02/25 & Batch Code 306931400 due to the possible presence of hard blue plastic
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